**Crisis Connections**

**Warm Line Monthly Call Report**

**Year:**

Total incoming calls all hours – (#)

Total incoming calls during hours of operation – (#)

Total incoming calls outside of hours of operation – (#)



(*C****alls worked*** means that we actually talked with the caller – it was not a hang-up call and comes from Resource House Call Stats)

(***Calls abandoned*** means that caller did not stay on the line until their call was answered and comes from overall AVAYA numbers).

**Total WL Volunteer Service Hours:** (Month) YEAR – (# hours)

**Resource House Report**



**ACH Call Report (Other than King County – for KC – see previous page \*)**

